

THEME II: SERVICE EXCELLENCE

PATIENT-CENTRED

Percent of patients who stated that when they see the doctor or nurse practitioner, they or someone else in the office (always/often) involve them as much as they want to be in decisions about their care and treatment

Last Year's Performance (LY)

98.4

2022/23

98.5

Target

Current Year's Performance (CY)

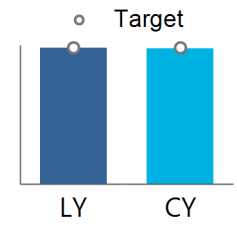
97.8

2023/24

98.5

Target

↑ Higher is better



LY CY

THEME III: SAFE AND EFFECTIVE CARE

EFFECTIVE

The percentage of screen-eligible people aged 23 to 69 years who had a cytology (Pap) test within the previous 3 years.

Last Year's Performance (LY)

2022/23

Target

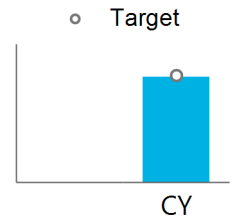
Current Year's Performance (CY)

61.0

2023/24

62.0

Target



EFFECTIVE

The percentage of screen-eligible people aged 52 to 74 years who had a fecal immunochemical test (FIT) within the past 2 years, a colonoscopy within the past 10 years, or a flexible sigmoidoscopy within the past 10 years.

Last Year's Performance (LY)

2022/23

Target

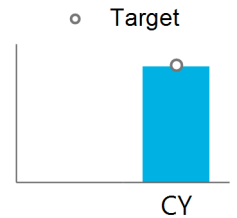
Current Year's Performance (CY)

67.0

2023/24

68.0

Target



EFFECTIVE

The percentage of screen-eligible people aged 52 to 69 years who had completed at least one screening mammogram within the past 2 years.

Last Year's Performance (LY)

2022/23

Target

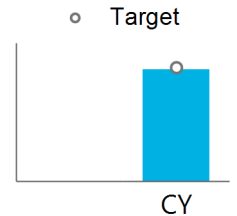
Current Year's Performance (CY)

65.0

2023/24

66.0

Target



EFFECTIVE

Number of patients receiving care through Best Care program.

Last Year's Performance (LY)

2022/23

Target

Current Year's Performance (CY)

CB

2023/24

CB

Target

○ Target



SAFE

Percentage of non-palliative patients newly dispensed an opioid prescribed by any provider in the health care system.

Last Year's Performance (LY)

1.4

2022/23

1.3

Target

Current Year's Performance (CY)

1.3

2023/24

1.3

Target

↓ Lower is better

○ Target



LY

CY

EQUITY

EQUITABLE

Number of patients and non-patients receiving care from walk-in counselling program.

Last Year's Performance (LY)

Current Year's Performance (CY)

2022/23

Target

230.0

2023/24

350.0

Target

